

Level 2 GEDA Job Description: Physician Champion

Personal Information

Physician Champion or Medical Director Name

Dr. Jeremy Mason, DO, FACEP

Physician Champion or Medical Director Official Job Title or Role

Director of Geriatric ED Operations

Date started in this position:

1/27/2024

Is this individual board-certified in Emergency Medicine (GEDA requirement)?

Yes

Job Description

Describe the responsibilities of the physician champion, specifically around leading the GEDA team through: Team leadership, protocol design, staff education, protocol implementation, tracking of metrics, and ongoing quality improvement. These tasks may be delegated to members of the GEDA team or others in the department with oversight by the physician and nurse champion.

Dr. Mason will direct all Geriatric ED operations, lead the application and accreditation process, and ensure ongoing quality improvement and monitoring of GED processes. His responsibilities specifically related to the GED care will be as follows:

1. Lead the application for GED accreditation, including creation and submission of the application, and any future renewal forms. He will do this in conjunction with and with input from departmental, nursing, and hospital leadership. Dr. Mason will create a timeline and plan for activities and milestones required to meet GED level 2 criteria, with consideration of possible eventual Level 1 accreditation. He will report to the ED medical director to discuss and obtain approval for all proposed changes, enhancements, and education needs to meet accreditation criteria.
2. Create and lead an interdisciplinary Geriatric Operations Team (GOT) to design and lead the GED operations and training. This will include physician and nurse leaders as well as representatives from PT/OT, pharmacy, and social work to develop, implement, and monitor geriatric operations.
3. With the GOT, Dr. Mason will lead the selection and development of the care processes, policies, or workflows that will improve the care or experience for geriatric patients.
4. Dr. Mason, with the GOT, will design relevant metrics and create a process for monitoring them. Some metrics will be automatically created on a dashboard on a monthly basis, while others will be obtained through quarterly chart review. The chart review process will be performed by a team of three nurses who also serve on the GOT. The nurses will report to the nursing supervisor and to the director of GED operations on a quarterly basis. Dr. Mason will be responsible for oversight of the process.

5. Serve as a liaison to the department leadership, hospital leadership, and other department leadership and stakeholders specifically as it relates to GED care. Create inter-departmental and inter-professional connections to ensure smooth implementation of care processes, specifically those related to transitions of care.

6. Dr. Mason will be responsible for ongoing monitoring to ensure the ED remains in compliance with GED requirements regarding staff training, staffing, monitoring of processes and metrics, availability of supplies, and performance of the selected care processes.

7. Dr. Mason will manage and arrange the dissemination of relevant changes, protocols, and targets to the ED physicians, APPs, and nursing leadership as changes are implemented.

8. Dr. Mason will ensure the nursing leaders and GOT members obtain the required geriatric-specific training. Nurses will obtain GENE training.

9. Dr. Mason will arrange for geriatric-specific educational opportunities for residents, physicians, and APPs. This may include inviting grand rounds speakers on geriatric topics, disseminating podcasts or other materials on geriatric topics, or other means.

Provide a description of any other duties, such as site medical director, vice-chair, or other responsibilities this individual also holds:

Dr. Mason also serves as assistant residency director and in this role can help ensure geriatric education and new care processes are disseminated to the residents.

What FTE or support does this individual receive specifically for GEDA-related duties (if any):

The GED operations director position is supported at 20% FTE for the first year, and 15% for subsequent years.

In what way are the physician champion’s job description and duties geriatric-specific?

Dr. Mason’s role is specifically focused on geriatric EM care, geriatric ED operations, and the GEDA application.

Geriatric Education

Please complete the following table demonstrating at least 4, 6, or 8 hours of *geriatric-specific CME training* for level 3, 2, and 1 applications respectively. If you are renewing your application, the CME should be new since the prior application. You will need to upload copies of the CME certificates in the application. If you completed a 1- or 2-year geriatric EM fellowship, you are exempt from this requirement. Instead, please upload documentation of your fellowship completion.

Date	Source e.g. ACEP, geriem, SAEM, etc	Title	Geri-EM Category	CME Hours
10/3/22	ACEP	How and Why of Geriatric ED accreditation	Emergency intervention modifications for geriatric care	1
5/17/23	SAEM	Geriatric care : management of complex needs	Emergency intervention	1

			modifications for geriatric care	
5/31/23	Essentials of EM	Diagnosis and management of delirium and agitation the older adults	Cognitive and behavioral disorders in older patients	0.5
9/1/23	Geri-EM	Geriatric care: management of complex needs	Emergency intervention modifications for geriatric care	1
9/17/23	Geri-EM	Functional assessment and discharge planning	Other	1
9/17/23	Geri-EM	Trauma and Falls	Trauma including falls	1
10/10/23	ACEP	Brittle and Broken: Geriatric trauma pearls	Trauma including falls	1
10/11/23	ACEP	Elder abuse in the ED	Emergency intervention modifications for geriatric care	0.5
1/27/24	Geri-EM	Atypical presentations	Atypical presentations of disease	1
TOTAL HOURS:				8

CME Certificates

Please insert or paste your CME certificates below. You can screen capture and paste using the following controls: *Mac: Command+Control+Shift+4 to select the area to copy, the paste with Command+V*
PC: Win+Shift+S to select the area to copy, then paste with Ctrl+ V

Level 2 GEDA Job Description: Nurse Champion

Personal Information

Nurse Champion or Nursing Leader Name

Jeanne Wang, BSN, RN, CMSRN/Clinical Nurse IV

Nurse Champion or Nursing Leader Official Job Title or Role

ED Nurse Manager and GED Nursing Manager

Date started in this position:

7/1/2023

Job Description

Describe the responsibilities of the nurse champion, specifically around leading the GEDA team through: Team leadership, protocol design, staff education, protocol implementation, tracking of metrics, and ongoing quality improvement. These tasks may be delegated to members of the GEDA team or others in the department with oversight by the physician and nurse champion.

Nurse champion, Ms. Wang will work closely with the physician geriatrics champion to design, implement, and oversee Geriatric ED operations. She will be responsible for the nursing leadership of the GED, as well as monitoring of care process implementation. Her specific duties will be as follows:

1. She will serve as part of the Geriatric Operations Team (GOT), an inter-professional team, including the physician champion, herself, and a representative from social work, PT/OT, and pharmacy. As part of this group, she will help select, design, and implement the GED care processes. She will provide specific input in the design process from the nursing perspective to ensure the care processes will be feasible within the nursing ED workflow.
2. Ms. Wang will create a dissemination and education plan for the nurses and staff in the department. This will include dissemination of new care processes and protocols to nurses and staff through the following means: emails, in-service training, and during morning staff huddles. In addition, she will help create posters with key geriatric learning pearls that will be posted in the staff lounge and medication room. These posters will rotate on a monthly basis and the content will also be emailed to the nurses and staff monthly.
3. The nurse champion will be responsible for developing a core nursing geriatrics team leadership. The nurses in this group will consist of herself, one nurse case manager, and two clinical nurses. This clinical nurse team will perform the quarterly chart audits and prepare reports for the GOT and ED leadership. Ms. Wang will ensure all members of this team complete the GENE training and will assess any ongoing educational needs and opportunities.
4. Ms. Wang will be responsible for sharing monthly 'wins' or 'good catches' with the nursing staff related to care outcomes of older adults in the ED.
5. She will work with the CN4 team to ensure supplies are maintained in-stock for the required geriatric mobility

aids (canes and walkers).

6. The nurse champion will work closely with the care management team to address barriers to transport, discharge, or other unmet patient needs.

Provide a description of any other duties, such as nursing director, or other responsibilities this individual also holds:

As ED Nurse Manager, Ms. Wang is responsible for the staffing, management, education, and overall oversight of the nursing staff.

What FTE or support does this individual receive specifically for GEDA-related duties (if any):

Ms. Wang is supported at 40% as nurse manager and receives an additional 10% support for her work as the Geriatric ED nurse champion.

In what way are the nursing champion’s job description and duties geriatric-specific?

Her specific duties described above pertain to geriatric patients, the creation of geriatric-specific care enhancements, and monitoring of metrics related to geriatric ED care.

Geriatric Education

Please complete the following table demonstrating *geriatric-specific CNE training or other coursework*. Recommended courses include GENE or NICHE training (see GEDA guidelines for more information). You will need to upload copies of the CNE or coursework certificates in the application.

Date	Source	Title	Geri-EM Category	Hours
5/25/23	GENE	Geriatric Emergency Nursing Education	Other	15.25
10/10/23	Regional ENA meeting	Brittle and Broken: Geriatric Trauma Pearls	Trauma including falls	1
TOTAL HOURS:				16.25

CNE Certificates

Please insert or paste your training certificates below. You can screen capture and paste using the following controls:

Mac: *Command+Control+Shift+4* to select the area to copy, the paste with *Command+V*

PC: *Win+Shift+S* to select the area to copy, then paste with *Ctrl+ V*